



## Maple City Market Annual Meeting Minutes

Saturday, May 6, 2017; 10:30 am - 1:00 pm

Schrock Pavilion, Shanklin Park

411 W. Plymouth Ave., Goshen, IN 46526

### Program

The scheduled program for the 2017 Maple City Market Annual Meeting was as follows:

10:30 am to 10:45: Arrival and registration, where owners will pick up their ballots to vote in the board elections

10:45 am to 11:30 am: Program

- 10:45 am to 10:55 am: Opening comments and welcome by Brian Wiebe and Phyllis Miller; Amanda Qualls introduces the candidates and outlines the schedule
  
- 10:55 am to 11:05 am: Candidates for the board speak
  - Deana Cook
  - Karen Lehman
  - Phyllis Miller
  - Darin Short
  
- 11:05 am to 11:20 am: Presentation by Brad Alstrom, General Manager
  
- 11:20 am to 11:30 am: Questions from the owners, facilitated by Brian Wiebe  
*Final call for ballots. Counting will begin in five minutes.*

11:30 am to 12:30 pm: Lunch and mingling with MCM owners and friends!

*Board members spread out at different tables to encourage discussion and feedback.*

### Meeting Summary

- The program for the Maple City Market annual meeting commenced at roughly 10:47 am on Saturday, May 6, and the scheduled program (listed above) was followed. The program ran approximately 10 minutes long, concluding around 11:40 am. By 1:00 pm, only staff and board members were left cleaning and closing down the building. Keys for the building were turned in at approximately 1:15 pm.
  
- At the start of the program, there were approximately 50 attendees including Maple City Market staff and the board of directors. Jose Chiquito, Board Member, was absent due to academic commitments.

By the end of the program, we had about 65 attendees, which included late arrivals and children.

- For comparison, see below for previous year's' attendance numbers:
  - 2016: 65
  - 2015: 110
  - 2014: 115
  - 2013: 80
  - 2012: 40
- There were two vacancies on the board of directors that were voted on and decided at the 2017 annual meeting. For the two vacancies, we had four candidates: Deana Cook, Karen Lehman, Phyllis Miller (incumbent), and Darin Short. Phyllis Miller and Deana Cook were elected for the openings.

Between voting on the day of the meeting and in-store voting in the lead-up to the meeting, 52 votes were cast. Votes were tallied first by a Maple City Market employee while Amanda Qualls, Secretary of the board, oversaw the process. Votes were then tallied again by a Maple City Market owner with Amanda Qualls again overseeing the process. Vote tallies matched, and were signed by both participating vote counters.

The highest vote earner was Phyllis Miller, followed by Deana Cook, Karen Lehman, and Darin Short.

- Feedback was collected from owners and other attendees through a paper feedback form, and these forms were subsequently processed into excel. Fourteen attendees submitted feedback, with just two opting to provide their names. Six of the questions asked for owners to submit a rating from 1 to 5 (with 5 being the best) on various aspects of the meeting. Below, you will find those questions and the average and median responses.
  - 1. Overall how would you rate the Co-op's Annual Meeting in a scale of 1 to 5, with 5 being the best.
    - Average: 4.45
    - Median: 4
  - 3. How would you rate the Business portion of the Annual Meeting? (5 being the best)
    - Average: 4.55
    - Median: 5
  - 4. Was the information you learned useful as an Owner-Member of Maple City Market Cooperative?
    - Average: 4.67
    - Median: 5
  - 5. Was there sufficient time for questions and to offer feedback?
    - Average: 4.45
    - Median: 5
  - 6. How would you rate the venue in terms of location and suitability?

- Average: 4.67
- Median: 5
- 7. How would you rate the food provided at the Meeting?
  - Average: 4.9
  - Median: 5